## **Quality Policy**



It is the policy of Vertech Group and its business units to provide customers with professional services of the highest possible standard. Core to our business is the supply of Inspection, Integrity, Trades, Construction, Infrastructure and Access solutions to the market sectors in which we operate. We aim to provide highly trained and competent personnel as well as facilities, technology, methodologies, and equipment that is safe, environmentally friendly and of a high quality.

As part of our commitment to quality we strive to ensure:

- Projects, Campaigns, or work scopes are completed on time.
- Proper planning is undertaken in all tasks that we undertake.
- We provide and maintain a culture of continuous improvement.
- Costs are controlled and in-line with customer expectations.
- Aiming to achieve safety excellence in everything that we undertake.
- Operations are conducted in full compliance with relevant industry and legal standards, including ISO 17025 and ISO 17020.
- Deliverables meet or exceed client expectations.
- Positive relationships are developed and maintained with the client.
- All training, assessments, verification, inspections, and audits are carried out with the highest degree of professional integrity and technical competence.

Our quality management system is compliant with the standards set by ISO 9001:2015, ISO29001:2010, ISO 17025:2017 and ISO 17020:2012 and so we can offer our clients, employees, and the wider industry the confidence that by engaging with Vertech Group, quality will be assured. Vertech Group maintains a culture in which all employees are aware of our quality objectives and actively participate to meet them.

Vertech Group is committed to complying with all applicable local laws and legislation, wherever we may operate. Our quality management system is assessed annually to ensure quality objectives are consistently met or exceeded. We strive to continually improve the effectiveness of our quality management system and in this manner ensure that our services are of the utmost quality.

**Tom Brennan – Managing Director** Vertech Group Pty Ltd

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